



GoldMine 2021.1 Compatibility Matrix

The following is an overview of current compatibility for GoldMine 2021.1.

GoldMine Premium Edition and GoldMine Connect must be the same version (**2021.1.0.xxxxx**) but build numbers (2021.1.0.yyyyy) are not required to match.

GoldMine Premium Edition must be installed first on the server where GoldMine Connect will be installed. This installation of GoldMine Premium Edition can be the main server installation, or it can be a client installation of the main installation on another server.

GoldMine Premium Edition only supports synchronization between systems of the same version and build number.

Please note that any operating system or application that is not listed has not been tested and is not supported. Ivanti does not provide integration support for third-party applications. We do not support any application or operating system that is in BETA or that has not been thoroughly tested by our Quality Assurance (QA) team.

For supported products, service packs released prior to the matrix date are supported. This document will be updated with information as it becomes available. For more information, please contact GoldMine Support - <https://www.goldmine.com/goldmine-support/>.

GoldMine Premium Edition

Microsoft Server Operating Systems

- Windows Small Business Server 2011
- Windows Server 2012 / 2012 R2
- Windows Server 2012 Essentials / 2012 R2 Essentials
- Windows Server 2016 / 2016 Essentials
- Windows Server 2019

Microsoft Workstation Operating Systems

- Windows 7
- Windows 8 / 8.1
- Windows 10

Web Browsers

- Microsoft Internet Explorer 10 / 11
(On January 12, 2016 Microsoft announced the end of support for IE10, IE9, and IE8 on Windows 7, Windows 8.1, and Windows 10. Internet Explorer 11 is now the last version of Internet Explorer on these platforms which will continue to receive security updates, compatibility fixes, and technical support.)
- Microsoft Edge 38.0 - 44.0 / 84.0

Microsoft SQL Server

MS SQL 2012 / 2014 / 2016 / 2017 / 2019

Microsoft Office

- Word, Excel, and Outlook 2010 / 2013 / 2016
- Word, Excel, and Outlook for Office 2016 / 2019 within Office 365
- Office 2019

IMPORTANT:

- 64-bit versions of Microsoft Office are not supported. *Except for GoldMine Link for Microsoft Outlook but some GoldMine PE functionalities will not work or are disabled.*
- Some third-party applications that also integrate with Microsoft Office may interfere with GoldMine's integration.
- Microsoft Office that has been purchased from the Microsoft App Store is not compatible with GoldMine Plus and GoldMine Link for Microsoft Outlook. The GoldMine installer does not recognize this version of Office and will not install Office add-ins as a result.

GoldMine Connect

Microsoft Server Operating Systems

- Windows Small Business Server 2011
- Windows Server 2012 / 2012 R2
- Windows Server 2012 Essentials / 2012 R2 Essentials
- Windows Server 2016 / 2016 Essentials
- Windows Server 2019

Microsoft IIS Versions

IIS 7.5 / 8.0 / 8.5 / 10.0

GoldMine Web (*Included with GoldMine Premium*)

Cookies and JavaScript must be turned on for browsers. After installation, the browser cache should be cleared.

Mobile (Smartphone and Tablet) OS

- iOS 9.0 - 13.5
- Android 4.4.x – 5.1 / 9.0 – 11.0

Mobile Browsers

- iOS - Safari 9.3.5 - 13.x
- Android - Chrome 69 – 84

Desktop Browsers

- Safari 9.1 - 13.x for OS X 10.9 - 13.5
- Chrome 60 – 84
- Microsoft Internet Explorer 11.0
- Microsoft Edge 38.0 - 44.0 / 84.0

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